

GOVERNMENT OF WEST BENGAL
DEPARTMENT OF FOOD PROCESSING INDUSTRIES &
HORTICULTURE

Benfish Tower, 4th Floor, GN-31, Sector-V, Kolkata - 700091

NOTICE INVITING QUOTATION

NIQ No.:I/717585/2025
05-12-2025

Date:

Subject: Quotation for Supply, Installation, Commissioning and One-Year Comprehensive Annual Maintenance Contract (AMC) of Water Purifier with Inbuilt Chiller

Sealed quotations are hereby invited from reputed manufacturers/authorized dealers/suppliers/cooperative societies for supply, delivery, installation, commissioning and one-year comprehensive Annual Maintenance Contract (AMC) of ONE (01) UNIT of Water Purifier with Inbuilt Chiller at the Department of Food Processing Industries & Horticulture, Benfish Tower, 4th Floor, GN-31, Sector-V, Kolkata - 700091.

[Estimated Cost: Not exceeding ₹1,00,000/- (Rupees One Lakh Only), all-inclusive]

1. TECHNICAL SPECIFICATIONS (MANDATORY)

1. Purification Technology: RO + UV (Mandatory)
2. Storage Capacity: ≥ 40 Litres
3. Purification Capacity: ≥ 25 LPH
4. Cooling Capacity: 20 LPH @ $17^{\circ}\text{C} \pm 2^{\circ}\text{C}$
5. Number of Faucets: 1 (Cold Water) (Minimum), 2 (Normal and Cold) (Desirable)
6. Purification Stages: Sediment Filter, RO Membrane, Copper Filter, Ca/Mg/Zn Cartridge, UV Chamber
7. Input TDS Range: 500-2000 ppm
8. Total Hardness: ≤ 300 ppm

9. Turbidity: < 5 NTU
10. Residual Chlorine: ≤ 0.2 ppm
11. Iron Content: ≤ 0.3 ppm
12. Silt Density Index (SDI): < 5
13. Input Voltage: 230V AC, 50Hz
14. Operating Voltage Range: 170-230V AC
15. Body Material: SS304 / Food Grade Plastic
16. Warranty: 1 Year Comprehensive

2. SCOPE OF WORK

The quoted rate shall be comprehensive and all-inclusive, covering:

- i. Supply of equipment as per technical specifications
- ii. Free delivery at site
- iii. Complete installation including required piping, plumbing, wiring if any and accessories
- iv. Commissioning and performance testing
- v. Basic operational training (minimum 1 hour)
- vi. Seven (7) days trial run
- vii. All applicable taxes and GST
- viii. One-Year Comprehensive AMC with minimum two preventive maintenance visits

Delivery & Installation Timeline: Within 10 working days from the date of Work Order.

3. DOCUMENTS TO BE SUBMITTED (SELF-ATTESTED)

1. Valid Trade License
2. GST Registration Certificate
3. PAN Card
4. Income Tax Return for FY 2024-25
5. Manufacturer's Authorization Form (MAF)
6. Product Brochure/Catalogue

7. Proof of minimum three OEM-authorized service centres in Kolkata
8. Service Support Escalation Matrix
9. Compliance Statement
10. ISO/BIS/ISI certifications (desirable)

4. IMPORTANT DATES

9642. 42; Issue of NIQ: [05-12-2025]
9643. 42; Last Date for Submission: [17/12/2025] up to 3:00 PM
9644. 42; Opening of Technical Bid: [19/12/2025] at 3:30 PM
9645. 42; Venue: Conference Hall, Benfish Tower, 4th Floor, Sector-V,
Kolkata - 700091

5. SUBMISSION PROCEDURE

Two-Bid System:

Envelope-A: Technical Bid

Envelope-B: Financial Bid

Both envelopes shall be placed inside a single sealed envelope superscribed:

**"QUOTATION FOR WATER PURIFIER WITH INBUILT CHILLER - NIQ
No. _____"**

Address for submission:

The Secretary
Department of Food Processing Industries & Horticulture
Benfish Tower, 4th Floor, GN-31, Sector-V
Kolkata - 700091

Quotations may be submitted by hand or registered post only.

Email quotations shall not be accepted.

Late quotations shall be rejected.

6. CONTACT FOR QUERIES

Name: Shri Bikash Chandra Biswas

Mobile: 9674299875

Office Hours: 10:00 AM – 5:00 PM (Monday-Friday)

7. TERMS AND CONDITIONS

A. Eligibility & Documentation

- Bidders must be reputed manufacturers/authorized dealers/cooperative societies/ agencies/
- Non-compliance with mandatory specifications shall lead to rejection.
- Proof of service centres within Kolkata is mandatory.

B. Installation & Commissioning

- Installation within 10 working days.
- Includes all plumbing, wiring, pressure testing, flushing, calibration.
- Training to departmental staff.
- Any required civil/electrical modification shall be done at no extra cost.

C. Warranty & AMC

- 1 Year System Warranty
- 5 Years RO Membrane Warranty
- 2 Years Compressor Warranty
- AMC includes preventive maintenance, filter replacement, UV servicing, chiller servicing and all consumables.

D. Acceptance Testing

- Performance verification by Department.
- Mandatory 7-day trial.

- Non-performing equipment to be replaced at no extra cost.

E. Payment Terms

- Payment after installation, commissioning, trial run and acceptance.
- No advance payment.
- Taxes deducted as per rules.

F. General Conditions

- Department reserves the right to accept or reject any quotation.
- L1 is not binding.
- Disputes subject to Kolkata jurisdiction.


SPECIAL SECRETARY

**Department of Food Processing Industries & Horticulture
Government of West Bengal**

**No.I/717585/2025
Date:05-12-2025**

Copy forwarded for information to the :-

1. Special Commissioner of this Department.
2. Managing Director, WBSFP & HDCL.
3. Director of Horticulture / Food Processing Industries.
4. MIS in charge - with a request to upload the Notice in the Departmental website / portal.
5. Pr. PS to the Secretary of this Department.


SPECIAL SECRETARY

Department of Food Processing Industries & Horticulture

Government of West Bengal